

# Steve Lagreca

Web, UI, Requirements, Process, Quality, Business Analyst & Tech Communicator

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## 16 people have recommended Steve

"Steve is an extremely capable and dedicated IT professional. He has strong analytical and communication skills which are further enhanced by his solid technical background and his enthusiasm for learning. Steve works extremely well with clients, coworkers, and executives, adapting the analysis and communication techniques in order to achieve the business objective."

— **Jim Litsas**, *Requirements Manager, IBM*, managed Steve at IBM.com

"I had the pleasure of working with Steve on several major projects at IBM in support of customer facing and b-2-b portals. Steve was the Senior Business Analyst on these projects. He was responsible for delivering web based solutions enabling stakeholders to meet their business objectives. He provided in-depth analysis of the business requirements and organized and chaired meetings with stakeholders to refine the requirements. He created use scenarios and use cases to document complex requirements to the lowest level of detail to the application developers. Steve's detailed, yet pragmatic approach, ensured the specifications were met while keeping these projects on schedule with minimal rework. He was very articulate explaining complex technical issues and functional capabilities to business stakeholders allowing them to fully leverage the portal's capabilities to meet their business objectives while improving customer satisfaction. I highly recommend Steve."

— **Mike Merrifield**, *Business Analyst, IBM*, worked with Steve at IBM.com

"In his position as Business Analyst, Steve has proven to be a tremendous asset to our organization. He is experienced in managing complex programs with consistent, successful results. He is a great manager of details and his expertise in web deployment, content management, and documentation have resulted in rave reviews from his clients and have made him the most sought-after project leader for large scale projects. Steve is an honest and hardworking team player, always willing to pitch in to help the team. He is efficient in planning projects, punctual in meeting deadlines, and conscientiously adheres to company standards and guidelines. I highly recommend Steve for a Business Analyst or Project Manager position."

— **Jan Gillespie**, *Manager, Client Systems, Aditya Birla Minacs*, managed Steve at Minacs Worldwide

"I have never worked with anyone who had a more consistently positive and professional attitude and approach than Steve Lagreca. Even when times are tough, Steve is completely reliable. Steve was a member of my project team on two separate occasions. In both cases he represented his client primarily for the purposes of Requirements and Change Requests. In both cases Steve demonstrated an in-depth, practical knowledge of the business need and actual cost case value for what was being requested. On the other hand he was fully able to understand technical design and development, techniques and constraints. Steve has a true talent for communicating and negotiating where the outcome is beneficial for all involved. What a rare gift! Steve can put on a business hat, or a technical hat, or a project hat and be comfortable in any of them. He is absolutely a valuable asset to any team!"

— **Kelley Garcia**, *Product Development Team Leader, IBM*, managed Steve at IBM.com

"In my direct contact with Steve, he played a very important role in the design and navigation of a software product for a major automotive OEM. He performed as a liason among the clients, business managers, the program manager, software development and QA staff coordinating the design and implementation through the entire development cycle to product release. His clear, detailed and comprehensive documentation of the design made it very easy to for developers to program and QA to test. This made for the smoothest development of a product I have experienced in my 25 years in product development and QA. Steve is very easy to work with. He was always available and open to questions and discussions regarding product design. He is a multi-talented individual that I believe would perform well under any circumstances. I highly recommend him without reservations."

— **June Whelan**, *QA Analyst, Minacs*, worked directly with Steve at Minacs Worldwide

"Steve and I worked together on several projects the past year. His attention to detail is impressive. He was able to convert technical design specifications into clear and concise user documentation for the Business Owners. Steve is the analyst you want on your Team. He is a pleasure to work with."

— **Dorann Rygiel**, *IT Project Manager, Minacs*, managed Steve at Minacs Worldwide

"Steve has worked for me on several client-facing, extranet website projects. He's an excellent analyst and a professional, versatile and valuable team-player. His work products are accurate, timely, thorough and exceed expectations. He's become proficient on new systems in order to author and prepare ISO-compliant and compliance documentation. He's quickly learned several new tools, OJT, to develop online help systems. I highly recommend Steve."

— **Amitabha Sur**, *System Manager, PMP, ITIL, Minacs*, managed Steve indirectly at Minacs Worldwide

"Steve does an excellent job as a Business Analyst on my team. Steve gathers requirements from

users, creates functional specifications, and user documentation. Steve is occasionally asked to perform system testing, a task he always performs with thorough care and an eye for usability. I rely on Steve to insure that the user interface is designed and working in a way that is user friendly, clear, and consistent. Steve has also been called upon to train users - a task that he does very well. Steve is also very good at researching issues and possible solutions. Steve is always professional, helpful, friendly, and very good at any task he takes on."

— **Renay Running**, *Systems Manager, Minacs*, managed Steve at Minacs Worldwide

"Steve is a meticulous manager of project requirements and manages to stay focused on the voice of the client. In every project that I've worked with Steve, he has shown me how to balance smart business analysis with a broader strategic view of client's needs. Steve is not only an exceptional business analyst, he is also a leader and a mentor."

— **Stephen Piper**, *Project Manager, IBM*, worked indirectly for Steve at IBM.com

"I had the pleasure of working with Steve on a complex, highly visible, and demanding web development project where he played a key role as both a business analyst and technical writer. Being a seasoned, highly adaptable professional, Steve can quickly understand the client's business needs and translate them into clear, concise requirements. His functional documentation & system design documentation were of impeccable quality and totally 'reader-friendly'. Steve was results-driven and completed his assignments on-time and in many cases ahead of schedule. He proved himself to be well respected and highly regarded by all stakeholders. I would highly recommend Steve as he is a huge asset to any team."

— **Angela Parker**, *PMP, Systems Manager, Minacs*, managed Steve at Minacs Worldwide

"Steve, is an outstanding professional. His tech skills are impressive and his commitment to a project assures a reliable outcome. He leads and works well with a team. He has the breadth to see the strategic and still execute a tactical workplan. He's a pleasant person with whom to work and know. Steve likes 'being out front', making a difference in an organization or endeavor."

— **Rick Anderson (rkanderln@gmail.com)**, *US Services Market Planning Manager, IBM*, worked directly with Steve at IBM

"I worked with Steve during his first 8 years with IBM, and have stayed in contact with him since that time. Steve is a outstanding person, great to work with and a real self starter. He is very effective in team and project management related activities. He has strong and broad technical and project expertise. Steve is one of the top people I have met and worked with in my career. I strongly recommend him for consideration as your future employee."

— **Ron Lingley**, *Information Technology Architect and PM, IBM*, managed Steve indirectly at IBM

"Steve was a very effective project and engagement manager at IBM Global Services. Steve was

chartered to drive business in the SMB space in metro-Detroit and did so creatively with a focus on technical marketing and by partnering with various solution providers."

— **Bob Milne**, *Managing Principal, IBM Global Services*, managed Steve at IBM Global Services

"Steve is a highly innovative and detail orientated business analyst, which is reflected in the success of all his project endeavors. He is an innovative thinker and his contributions were essential to the success of the projects we delivered together. Steve is terrific with challenging assignments, tight deadlines and works well under adverse conditions. I would love to have the opportunity to work with Steve again."

— **Judy M Wright, PMP**, *Project Manager, IBM*, managed Steve at IBM.com

"After working with Steve for several years, I can say that he exhibits all the qualities needed in a Business Analyst. He is able to understand what the business is asking for in a requirement even when they cannot express it adequately themselves. He asks insightful questions that help quantify the business need and solidify the criteria for a successful solution. Steve keeps the company's best interests at the forefront while simultaneously championing what is right for the customer. He is an asset to any team on which he works, and I would gladly work with him again."

— **Amy Merritt**, *Business Analyst, IBM*, worked directly with Steve at IBM.com

"In the years I have known Steve Lagreca I have been impressed with his dedication to any endeavor he has been involved with. Steve is a man of great integrity, he is honest and a hard worker. Steve is extremely dedicated to his family and work. Steve demonstrates a giving and generous nature in his free time. He is actively involved with BSA as High Adventure Chairman and Advisor for a Venturing Crew; both requiring great leadership and organization skills. I hope you will give serious consideration to selecting Steve for the position he is seeking. I feel he would be a good addition to any organization. Please feel free to contact me if you have any questions about this letter."

— **Bill Mansfield**, *High Adventure Training Director, Boy Scouts of America*, worked directly with Steve at BSA Boy Scouts of America, Detroit Area Council (volunteer)

[Contact Steve on LinkedIn](#)